



FAIR PROCESSING NOTICE FOR PARENTS/CARERS OF CHILDREN REFERRED TO CHICKS

CHICKS collect data and information about children referred to CHICKS and their parents/legal guardians so that we can run effectively as a service provider. We need this information to help meet our purpose of ensuring an effective, compassionate, high-quality care service and to meet our legal and contractual obligations with our service users. This Fair Processing Notice explains what data we process, why we process it, our legal basis, how long we keep it and the rights of parents/guardians.

We will always make sure that children and parents/guardians information is protected and treated securely. Any information that we process will be held in accordance with the General Data Protection Regulation (GDPR), the Data Protection Act 2018 and other UK or EU data protection legislation

Our contact details

CHICKS is the trading name of Country Holidays for Inner City Kids

Company number: 03985540 | Charity registration number: 1080953

Registered address:

CHICKS Moorland Retreat Brentor

Tavistock Devon PL19 0LX

Phone: 01822 811020

Email: info@chicks.org.uk

Our Data Protection Officer is Sarah Smith and she can be contacted at DPO@chicks.org.uk

What data do we process?

In order to provide a service, we are required to process the following personal data for you and your child:

For you:

1. Name, address, phone numbers;
2. Emergency contact information: names, phone numbers

For your child:

1. Name, date of birth, address, gender
2. Health information, allergies, medication, dietary requirements
3. Referral reasons
4. Behavioural/SEMH needs, safeguarding requirements
5. Religious/cultural needs
6. Pupil premium status
7. Child Protection Information
8. Photographs of your child while at CHICKS
9. School information
10. Ethnicity

We collect information about our children when a Consent and Medical Form or Transport Form is submitted by the parent/guardian and when a referral is submitted by a Referral Agent and we process it on an on-going basis.

Why do we need to process personal data on children and their parent/guardian?

CHICKS need to process personal data about children and their parent/guardian in order to assess their suitability for a respite break and to ensure CHICKS are able to meet the needs and protect the welfare of each child whilst attending a break at CHICKS. To send post-respite break communication e.g. Birthday card, Christmas cards/presents, letters (if consent given).

Our legal basis for processing personal data

By law, we need a legal basis for processing the personal data of children and their parent/guardian. Your submission of a Consent and Medical Form or Transport Form to

CHICKS is with your consent. We will then process the data on these forms in order to proceed with your child's respite break and support them safely.

By law, we need a legal basis for processing the personal data of a child or parent/guardian. We will process yours and your child's data using the legal basis of consent, contract, legal obligation, legitimate interests.

Consent:

Consent is given where we ask you for permission to use your information in a specific way and you agree to this. Where we use your information for a purpose based on consent, you have the right to withdraw consent for this purpose at any time. For example, taking photographs of your child for a collage memento to send home with the child.

Contract:

We have a basis for processing your information when necessary for the performance of a contractual obligation to your child.

Legal obligation:

We have a basis to use your personal information where we need to do so to comply with one of our legal or regulatory obligations. For example, we need to know your child's name, date of birth and address to identify them.

Legitimate interests:

We have a basis to use your personal information if it is reasonably necessary for us to do so and in our "legitimate interests" (provided that what the information is used for is fair and does not unduly impact your rights).

For example, CHICKS have a legitimate interest to keep your personal data on our systems in order to keep it secure, process it and to provide you with a service.

We only rely on legitimate interests where we have considered any potential impact on you, whether or not our processing is excessive and that our processing does not override your right

Special categories of personal data are data revealing health, ethnicity and religious beliefs. We will process this type of information about you only if we are required to do so and if we have a specific exemption under the GDPR, which are: your explicit consent or if we are required to do so for legal purposes.

*We process the following personal data with the **consent** of the parent/guardian:*

Parent/Guardian:

- *Name, address, phone numbers;*

- *Emergency contact information; names/phone numbers;*

Child:

- *Photographs of the child*
- *School name*

*We also process special information with the **explicit consent** of the parent/guardian:*

- *Religious/cultural beliefs*

*We process the following data because we have a **contractual obligation** to do so. We cannot confirm eligibility and suitability for a respite break for a child without this information:*

- *Referral reasons*
- *Behavioural/Social Emotional Mental Health Needs*
- *Safeguarding requirements*

*We process the following data because we have a **legal obligation** to do so. We cannot provide a respite break for a child without this information.*

- *Name, DOB, address, gender*
- *Child Protection Information*

How long do we hold the personal data of children and their parent/guardian?

- *We hold information on children who come on a respite break and their parent/guardian for 50 years following their respite break with us.*
- *We hold information for children who have not been on a respite break with CHICKS for no more than 13 months.*

Who do we share children and their parent/guardians data with?

We share data, where required, with:

- *Contractors for providing extra activities;*
- *Local authority for the purpose of safeguarding;*
- *External health providers;*
- *To third parties to send birthday cards, Christmas cards/presents and letters*
- *Our software and cloud service providers.*

Data transfers out of the EU or EEA

We do not transfer any personal data of employees out of the EU or EEA.

Rights of prospective parents/guardians

Your rights

You have rights in respect of our processing of your personal data which are:

- To access to your personal data and information about our processing of it. You also have the right to request a copy of your personal data (but we will need to remove information about other people).
- To rectify incorrect personal data that we are processing.
- To request that we erase your personal data if:
 - we no longer need it;
 - if we are processing your personal data by consent and you withdraw that consent;
 - if we no longer have a legitimate ground to process your personal data; or
 - we are processing your personal data unlawfully
- To object to our processing if it is by legitimate interest.
- To restrict our processing if it was by legitimate interest.
- To request that your personal data be transferred from us to another company if we were processing your data under a contract or with your consent and the processing is carried out automated means.

If you want to exercise any of these rights, please contact us.

If you have a concern about the way we are collecting or using your personal data, please raise your concern with us in the first instance. You may also contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>.